

Quality, Health & Safety and Environmental Policy

TCB AVGIDIS AUTOMATION S.A. Top Management, within the framework of organizing the method for design, assembly, installation, sales and maintenance of automation systems and related products and taking into account the identity and the reputation of the company, defines the present Quality, H&S and Environmental Policy, in order to guarantee the fulfillment of its customers' expectations.

The term **Quality** in TCB AVGIDIS AUTOMATION S.A. means that the services and products provided meet the requirements of the company and fully meet customer requirements.

The term **Health & Safety at Work** means that the company's activities are carried out by taking all the necessary measures to ensure safety and health of personnel and customers who use products and services of the company and its suppliers.

The term **Environmental Policy** in the company means that respects the environment and ensures minimal charge in the performance of its activities.

Health and Safety are fundamental parts of all activities and basic responsibility for every employee in the company.

In the implementation of its activities, the company strictly observes and respects the relevant Legislation, Regulations and Rules.

TCB AVGIDIS AUTOMATION S.A. commits itself to:

- Satisfy fully the customer's requirements, as well as the statutory and regulatory requirements.
- To provide best quality services and to sell best quality products, in competitive cost, utilizing in the best possible way the human resources, the know-how, the materials and the mechanical equipment.
- To implement, review and improve continuously the effectiveness of the Management System according to the requirements of ISO 9001, OHSAS 18001 and ISO 14001 standards.
- To improve continuously the methods for servicing its customers.

The above mentioned are achieved through:

- Defining objectives and monitoring them through management reviews.
- Defining and providing the necessary resources, in order to ensure the effective operation of the company.
- Selecting the appropriate personnel, defining its responsibilities and providing training to its employees.
- Monitoring the performance of its processes and the level of the provided products and services.
- Implementing corrective and preventive actions, which assure the customer satisfaction, confirming their execution and assessing their results.

TCB AVGIDIS AUTOMATION S.A. Top Management appoints the Management System Manager and assigns him/her with the required responsibility and authority, in order to:

- Ensure that the Management System is implemented.
- Cope with quality and environmental related issues.
- Propose solutions for the improvement of the Management System.
- Promote the awareness of customer requirements throughout the company.

In particular the company's policy on Health and Safety is designed for:

- Protection of health and safety of its employees and third parties as visitors, consultants etc.
- Identifying the risks will lead to the development of ergonomic procedures, in order to eliminate these risks.
- Implementation of Greek Legislation for Health and Safety at work.
- Execution of work at the desired level of quality without accidents, injuries or damage to equipment and facilities.
- Effort for continuous training of all employees on Health and Safety at work.
- Clear understanding of all personnel responsibilities on safety issues.
- Creating incentives for each employee to reduce or even eliminate unsafe acts and conditions, thus contributing to a safe working environment.
- Ensuring financial resources for continual improvement and development of new technologies, systems and forms of control of occupational risks.

The Managing Director of TCB AVGIDIS AUTOMATION S.A. supports and supervises the effective implementation of the Management System and signs the present Quality, Health & Safety and Environmental Policy.

The Managing Director